



Saint Vincent's SERVICES

Treatment • Care • Transformation



ANNUAL REPORT

Letter from our **Executive Director**



Fiscal Year 2022 was most certainly a year of transition for Saint Vincent's Services. As an agency, we began to navigate "the new normal" brought by the COVID-19 pandemic for ourselves and within our surrounding communities. During the summer of 2021, we reopened our main campus to visitors and resumed events, beginning with the 16th Annual Motorcycle Run and concluding the fiscal year with the return of our Kick-Off to Summer Celebration. Within our continuum of residential services, staff worked diligently to

coordinate outdoor community activities for youth that balanced a focus on community integration with ensuring adherence to COVID-19 safety protocols. September 2021 and the return to school brought a plethora of excitement to the campus as youth readied themselves for a school year that did not involve distance learning. Those of us who have been blessed with being parents know that the start of the school year can sometimes be more exciting for the parents than the students....this year was different though as children and adolescents alike were looking forward to boarding buses and sitting at desks.

In October 2021 Saint Vincent's Services received notification from the Department of Children and Families (DCF) that we were awarded eleven (11) contracts within their Congregate Care Network continuum of service delivery. We were very excited to learn that we were awarded a contract for every proposal we submitted! The award notification was the beginning of a transition for Saint Vincent's Services to an array of service delivery models that would provide treatment for the Commonwealth's most vulnerable youth and families for up to the next ten (10) years. Saint Vincent's was awarded the contract for the Young Parent Living Program (YPLP). YPLP is a collaboration between DCF and the Department of Transitional Assistance (DTA) and provides independent living services to support teen and young adult parents who are facing pregnancy and parenting issues. On May 1, 2022, Saint Vincent's opened this six (6) bed program for pregnant and parenting mothers between the ages of 13 through 21 years.

I would be remiss to not address a significant transition that Saint Vincent's had not experienced in twenty-five (25) years. After a quarter century, the transition of executive leadership became effective on April 1, 2022, with the retirement of John ("Jack") Weldon and my appointment as Chief Executive Officer of Saint Vincent's Services. Jack served as my supervisor, mentor, and confidant for many years – he has certainly earned his retirement! It is truly a privilege to be the CEO of Saint Vincent's Services. Throughout my twenty-two (22) year tenure, I have supervised every program and service that has been part of the Saint Vincent's continuum. While the services we provide may change to meet the needs of youth and families, our commitment to children, families and our community never will. Saint Vincent's opened in 1885 as an orphanage and the agency has continued to evolve based on national and state trends, as well as the needs of the surrounding communities. Today, Saint Vincent's Services is a multi-service facility that offers trauma-informed, evidence-based treatment services for children, adolescents, and families. My focus is to ensure that Saint Vincent's continues to provide a comprehensive array of therapeutic services to meet the diverse behavioral health needs of children, adolescents, and their families. I hope to expand community-based service delivery throughout areas of the South Coast, introducing new programs and services for children and families that will complement our current continuum.

Thank you for your continued support of Saint Vincent's and the programs we provide. Together we are changing the lives of the children and families in our care.

Sincerely,

A handwritten signature in black ink that reads "Kristen Dutra".

Kristen Dutra, MA, LMHC
Chief Executive Officer



Development

Annual Motorcycle Run

The 16th Annual Motorcycle Run and Raffle was held on August 15, 2021, and had nearly 175 participants. New in 2021, Riders ended the beautiful 45-mile Run at the Fall River Elks Lodge where Riders, Passengers, and Volunteers enjoyed lunch, a cold beverage, and our Raffles.

Please join us in thanking Preferred Concrete Forms for their continued support of this event as the Presenting Sponsor. We would also like to thank the Riders, Passengers, and Volunteers who made this event a success.

Bada Bingo

In November 2021, we brought the very popular “Bada Bingo – This AIN’T Your Grandma’s Bingo” to White’s of Westport! More than 300 guests joined us in a lively night filled with Bingo, good music and CASH prizes! The event was so popular we decided to add another Bada Bingo night in April 2022! Both events sold out in less than three weeks and had a wait list of nearly 100 people!

Thank you to all the participants and donors who helped make Bada Bingo a success! Interested in joining us for the next Bada Bingo?!? Follow us on Facebook to see when tickets become available!

Kick-Off to Summer Celebration

The 12th Annual Kick-Off to Summer Celebration held on Friday, June 24, 2022 was a huge success! Nearly 200 guests joined us at the Kilburn Mill overlooking Clark’s Cove in New Bedford for a wonderful evening filled with good food, great entertainment, and our one-of-a-kind auction. During dinner, Saint Vincent’s CEO, Kristen Dutra, and Director of Development, Jenny Mello Reis, introduced and presented the Carlin Lynch Humanitarian Award to Mrs. Francis Lynch. The evening was a huge success and we would like to thank all of our guests and sponsors – this event would not be possible without their support. A special thank you to our Presenting Sponsor, BayCoast Bank, for their continued support of our programs.

Grants

Throughout the year the Development Department focused on securing grants to help support the many different programs and services available at Saint Vincent’s. Our funders have helped expand the Behavioral Health Clinic, allowed us to purchase clothing and supplies for the children living in our residential programs, and supported many different programs and services.

Please join us in thanking the following organizations and foundations for their support.

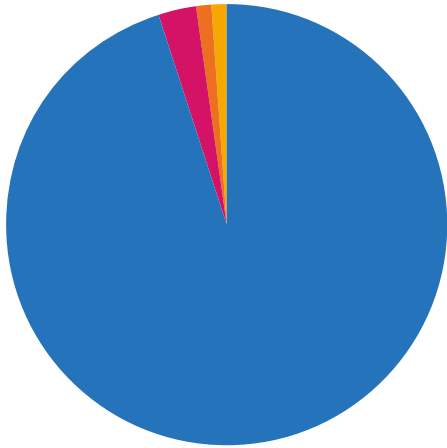
Amelia Peabody Foundation
Bristol County Savings Bank
Fall River Mass in Motion
Kiwanis Club of Fall River
Morris Family
Sisters of Mercy Ministry Fund

BayCoast Bank
Charlton Charitable Trust
Fall River Women’s Union
MA Attorney General Office
Rotary Club of Fall River
Synnott Family



Fiscal & Data Report

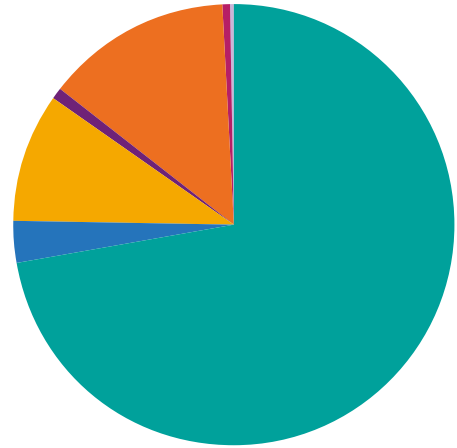
OPERATING REVENUES BY TYPE:



Service Fees	\$12,974,479 (95.33%)
Contributions and Fundraising	\$319,738 (2.35%)
Grant Revenue	\$65,070 (0.48%)
Other Revenue	\$250,742 (1.84%)

\$13,610,028

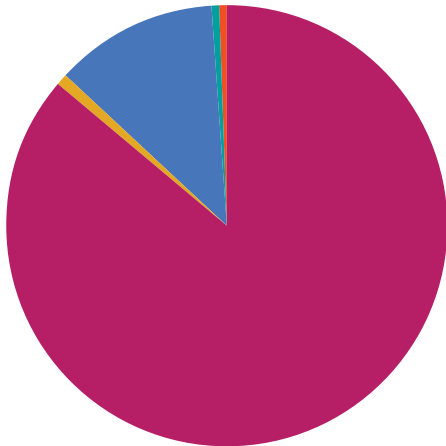
EXPENSES BY CATEGORY:



Program Personnel	\$9,293,575 (70.36%)
Program Facilities	\$384,255 (2.91%)
Program Support & Supplies	\$1,188,793 (9.25%)
Fundraising	\$116,529 (0.91%)
Administration	\$1,773,009 (13.80%)
Depreciation	\$194,952 (1.52%)
Interest	\$889 (0.01%)

\$12,850,532

SERVICE FEES BY SOURCE:



MA Dept. Children and Families	\$11,312,371 (87.19%)
MA School Departments	\$28,270 (0.22%)
MA Medicaid MBHP Sub-Contract	\$1,630,448 (12.57%)
Other Third Party Payers	\$1,714 (0.01%)
Other Sub-Contract Agencies	\$1,677 (0.01%)

\$12,974,479

More detailed information and audited financials can be found on the Saint Vincent's Services website.



Board of Directors

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Mr. Albert B. Staebler – Retired

Saint Vincent's Services Senior Leadership Team:

Kristen Dutra – Chief Executive Officer

Allison Garside – Director of Quality Assurance

Karen Hayes – Director of Human Resources

Debra Lunetta – Director of Behavioral Health Services

Paul Michael – Director of Systems and Operations

Jenny Mello Reis – Director of Development

Collen Simpson – Chief Financial Officer



Behavioral Health Clinic

The Behavioral Health Clinic continues to expand in efforts to meet the needs of our community. Currently, the Clinic has a staff that includes sixteen clinicians, two psychiatrists, neuropsychologist, and support staff. Throughout Fiscal Year 2022, clinicians continued to expand their clinical expertise, especially in the areas of prevention and treatment of suicidality in youth. Clinicians completed certification processes for Suicide Assessment and Intervention Training for Mental Health Professionals. A group of clinicians also completed a Critical Incident Stress Management Training, increasing the number of staff who can provide much-needed support to the community following a death by suicide.

The Behavioral Health Clinic also continued to expand the provision of mental health services for local youth and families through establishing additional Memoranda of Understanding (MOU) with community organizations that include HealthFirst Family Care Center, Inc., the Mary L. Fonseca and the James Tansey Elementary Schools, and the Diocese of Fall River Catholic Schools Alliance. In addition to providing clinical service delivery for youth and families upon referral, in April 2022, Saint Vincent's and the Catholic Schools Alliance collaborated to further expand service delivery to provide school adjustment counseling services to the youth of the Diocese of Fall River Catholic Schools. Initial service delivery included supportive adjustment counseling services within seven of the diocesan schools to assist the schools with addressing the emotional and behavioral needs that can impact a child's academic, social/emotional and spiritual growth. We anticipate expansion of this service delivery model as the need and resources allow.

Programs & Services



Beginning January 1st, Saint Vincent's implemented the new DCF contracts, which introduced several new positions to the agency. These positions include bachelor's level case workers, Board Certified Behavior Analysts, CQI Specialists, Assistant Program Managers, and an increase in clinical positions. Additionally, for the first time, our community school liaison and life skills positions are fully funded through the new contracts. Saint Vincent's Life Skills team, continues working with youth exposing them to a variety of vocational experiences, including basic carpentry skills, bicycle repairs, home repair skills, basic auto repair, gardening, landscaping, furniture refinishing, painting, and culinary activities while also continuing to focus on job readiness skills, including resume building, practicing filling out job applications, mock interviews, conflict resolution, dressing for success and job sustainability. The Life Skills team also facilitated a very successful Summer Kick-Off event which included a color run, water activities, outdoor games, a cookout and of course ice cream.

With COVID restrictions on the decline, youth were finally able to participate in larger scale community events, outings, and activities. Adolescent male youth were able to attend New England Patriot's training camp, while one of the adolescent

girls enjoyed weekly horseback riding lessons. Several youth have been involved with community sports teams including football, field hockey, basketball, baseball, and track & field. Additionally, a number of youth completed driver's education road lessons, while others participated in the instructional course. Despite the need to acclimate to continued and ever-changing school restrictions, quarantines, and guidelines, a number of youth excelled academically, earning a number of school-based awards, including Honor Roll, Most Creative Artist, Perfect Attendance, Most Engaged, Most Improved Academics and the Academic Intervention Award!

Young Parent Living Program



We officially opened to doors to our Young Parent Living Program on May 1, 2022, a brand new program at Saint Vincent's Services. The Young Parent Living Program, or YPLP, is a safe, residential living opportunity for pregnant and parenting youth. The program serves single young mothers ages 13-21 years.

The program supports and educates young moms in basic parenting skills and life skills while providing stability to the young mother and her child/children. Through a supportive family approach, these young moms can continue to enhance their education and skills to build a solid foundation for their young families.

Human Resources

"Your work is to discover your work and then with all your heart to give yourself to it." Buddha

During this past year, many staff celebrated significant milestones. Every five years we acknowledge staff who may be reaching five, ten, fifteen, twenty (or more) year anniversaries at Saint Vincent's. We were fortunate to have twenty-two individuals reach these milestones. This includes two individuals who retired after twenty-five and thirty years of service respectively. A recent Council on Accreditation (COA) Maintenance of Accreditation Report filed for Fiscal Year 2022 reflected that the average length of tenure of employees for that time period was 7 years.

35 Years: Fred Pearson, Roseann Correia

30 Years: Chris McCloskey, Thomas Michael (retired)

25 Years: Chris Guillemette, Jack Weldon (retired)

20 Years: Kevin DeMello

15 Years: Michelle Botelho

10 Years: Donald Bigwood, Monique Cabral, Brittany Camara, Nicole Lauzon, Lise Russo, Jay Shulenburg

5 Years: Tyler Andrade, Irwin Bennett, Brittany Bernardo, Leslie Calvano, Fendi Maldonado, Jenny Mello-Reis, Darlene Silva, Ellen Smith

We are fortunate to have a team of dedicated and committed staff who give their time, effort, and support every day to our children and their families. The challenges and difficulties that we face can certainly be trying and unsettling. We are only able to face these opportunities with the strength of our staff team that has resilience and works together.

It is this endurance that we measure in time. It is truly a gift that they have devoted to Saint Vincent's and for that, we are most thankful.

We applaud all of our team members and we highlight **Fred Pearson** and **Roseann Correia** who both celebrated thirty-five-year anniversaries last fiscal year.

Fred and Roseann both began their impressive careers thirty-five years ago working as Residential Counselors directly with our youth. By any measure, that length of dedication and commitment is remarkable. In these challenging times, it is astounding. They both excelled in their respective roles and through promotions as supervisors. Although Fred pursued an alternate career as a Special Educator, he has remained on staff working every weekend as a Residential Coordinator providing support and leadership to the campus programs. Roseann has continued to dedicate her talents to the youth in a direct support role.

This past year we bid farewell to **Tom Michael**, Facilities Director, who retired after thirty years of dedicated service. Tom had so many skills in his "tool belt" including carpentry, electrical, plumbing, plowing, groundskeeping, planning, staying on budget, supervising staff, and most importantly sharing his great sense of humor.

After twenty-five years at the helm of Saint Vincent's and over fifty years in the field of human services, **Jack Weldon**, Chief Executive Officer, retired as well. Jack provided strong, capable leadership to our Agency through constant change during both prosperous and challenging times. His continuing commitment to excellence and vision for the future of Saint Vincent's led the Agency through six reaccreditations, rebranding, as well as ample opportunities for new contracts, services, and collaborations within the broader community.

Another staff member that everyone seems to know is **Christian McCloskey**. If you mention Saint Vincent's, the response is "do you know Smish" the nickname that he picked up along the way. Smish has dedicated thirty years to the youth of Saint Vincent's.

Even after completing his college education which includes a law degree, he has continued to be a steady presence at Saint Vincent's every weekend as well as working full-time for the benefit of the youth of Fall River. He is truly an advocate for our youth and a committed member of our team.

Christian Guillemette celebrated twenty-five years at Saint Vincent's. Not everyone is cut out to work an awake overnight shift but apparently this was Chris' calling as he continues in that capacity today. He is a reliable and positive staff member and an excellent role model for the youth at Costa House. While he has seen many changes over the years, he remains that consistent support, dependable and good communicator which is necessary and appreciated by all.

*"What you do speaks so loud that I cannot hear what you say."
Ralph Waldo Emerson*





Saint Vincent's SERVICES

2425 Highland Avenue
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Aerial view of the St. Vincent Services facilities.